

SJFC's Refund Policy

A de-registration request will need to be submitted via Playfootball prior to the club reviewing the refund request.

Use the link below for steps on how to de-register.

<https://support.playfootball.com.au/support/solutions/articles/22000237062-participant-how-to-request-a-de-registration-from-a-club>

Refund Amounts

Prior to grading, trials or team formation: 100%

After grading, trials or team formation and before 25th March: 50%

On or after 25th March: NIL

If payment has been made using the Active Kids Voucher (AKV) no part of the \$100 can be refunded to the player as per terms and conditions of the NSW Government (see below).

<https://www.sport.nsw.gov.au/active-kids-recipient-TandC#:~:text=the%20Vouchers%20are%20not%20exchangeable,e>

If payment was made using the AKV the refund policy above applies and transfer of the \$100 to another eligible organisation may be considered if request to de- register occurs prior to grading, trials or team formation.

The SJFC Committee will consider refunds in excess of the policy percentages on a case by case basis. All requests for refunds shall be put in writing and emailed to secretary@sjfc.com.au